



Telehealth On Demand

Quick Guide for Doctors

A flexible, privately billed service to fill last-minute appointment gaps.

1. CREATE YOUR PRACTITIONER SIDEBAR LOGIN

- Your Practice Manager will send you an email to your nominated email address to create a sidebar login, simply reset your password & activate your account.

2. OPEN HOTDOC SIDEBAR AND LOG IN

- Log in to the Sidebar with your registered email address and password

3. SELECT THE APPOINTMENT FROM YOUR SIDEBAR CALENDAR

- Once you select the appointment, you'll see the patient's details and pre-appointment information

4. CLICK 'BEGIN TELEHEALTH CONSULT' TO ENTER THE CALL

- After joining the call, you'll need to choose your microphone and then click 'Continue to Call' to begin.

5. CONDUCT TELEHEALTH CONSULTATION

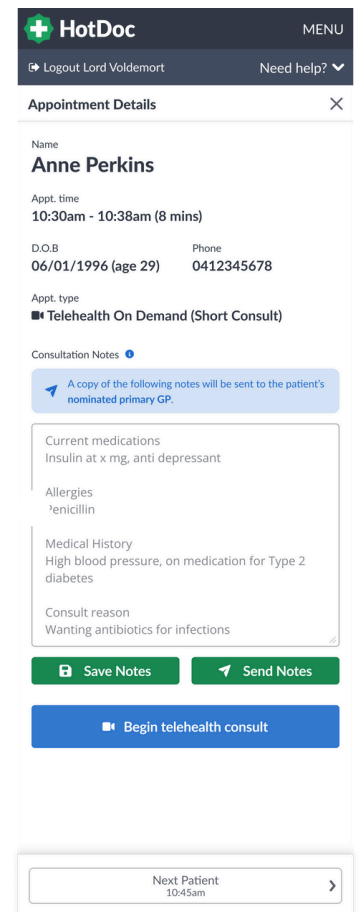
- You are required to consult for a minimum of 2 minutes, in order for payment to automatically be processed.

6. FINALISE CONSULTATION NOTES

- We encourage you to enter your consult notes in the note field, as these will sent to the patient and their regular doctor in order to promote continuity of care.

7. FINISH CONSULTATION

- Once the consult is complete by selecting the 'end call' icon, the payment will automatically be processed for you.



HotDoc MENU

Logout Lord Voldemort Need help?

Appointment Details

Name
Anne Perkins

Appt. time
10:30am - 10:38am (8 mins)

D.O.B
06/01/1996 (age 29)

Phone
0412345678

Appt. type
■ Telehealth On Demand (Short Consult)

Consultation Notes

A copy of the following notes will be sent to the patient's nominated primary GP.

Current medications
Insulin at x mg, anti depressant

Allergies
penicillin

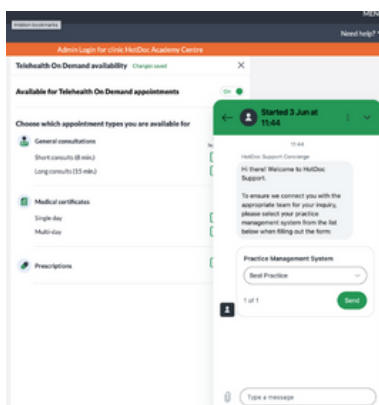
Medical History
High blood pressure, on medication for Type 2 diabetes

Consult reason
Wanting antibiotics for infections

Save Notes Send Notes

Begin telehealth consult

Next Patient
10:45am



Instant Support via the Sidebar

You can access this by selecting
'Need Help' > 'Get Support'



See how it works
in this [quick video](#)

Got Feedback? Fill in our [feedback form](#). We'd love to hear from you.